How to bid for a Chesterfield Borough Council property on Home-Options

Step 1 – Register on Home-Options

Go to www.home-options.org and complete the on-line application
Email your proof of address, identity etc to home.options@chesterfield.gov.uk

Step 2 – Bidding

Go to www.home-options.org and log-in to your Home-Options account. Go to the ‘View Homes’ page.

Click on the advert to see details of the property. If it’s a property that you’re interested in, click the ‘Place Bid’ button. You can place up to three bids at any one time.

Properties are advertised for a minimum of five days and bids must be placed by 11.59pm on the day that bidding closes. Please note that we do not use a weekly ‘bidding cycle’. We advertise properties as they become available which can be any day of the week. You may want to set up a property alert email to make sure that you do not miss the new home you are looking for.

If you need help, please contact us at On the Move and we will talk you through the bidding process.

Step 3 – Allocating Properties

When you register for rehousing, your application will be assessed and you will be placed in one of four priority bands (A to D).

When bids are considered, priority is given to people in the highest band with a local connection to Chesterfield.

If people from the same band bid for a property, the person with the earliest priority date will be considered first.

Step 4 – Successful bids

If your bid is successful, we will contact you to talk about the offer of a new home.

To find out about the outcome of your bids, Go to www.home-options.org and log-in to your Home-Options account Go to the ‘My Previous Bids’ page.

For more help and advice:

Visit: www.home-options.org where there is a ‘need help’ section
Email: home.options@chesterfield.gov.uk
Phone: 01246 345700
You can also visit the Home-Options Team at On the Move, 73 Low Pavement, Chesterfield, S40 1PB